



CARE AND MAINTENANCE GUIDELINES





OVERVIEW

Linnstone surfaces are high-quality, solid, non-porous products that are highly resistant to stains caused by fruit and vegetable juices, liquid food colouring, coffee, tea, wine, soft drinks, and olive oil. To keep your Linnstone surfaces looking great, simply clean them with a damp cloth or paper towel and, if possible, a small amount of mild detergent. After cleaning, thoroughly rinse and dry the surface. To avoid a dull surface, use a non-abrasive cleaner and thoroughly rinse after use. Linnstone surfaces require minimal upkeep, and adhering to the care and maintenance guidelines will help to keep the surface in good condition for years.

PERIODICAL CLEANING

Cleaning Dried Spills or Stubborn Stains

If necessary, apply non-abrasive household cleaners to the affected area for a few minutes. Soak the affected area in paper towel pads for 5 to 10 minutes. Scrub the area gently in a circular motion with a non-scratch pad. Thoroughly rinse any cleaner with clean water. Then thoroughly dry with a soft cloth or paper towel.

Getting Rid of Adhered Materials

Adhered materials include gum, nail polish, paint, and any other foreign matter. Scrape away the excess material with a plastic putty knife or a razor first. Then, using a damp cloth, clean the surface to remove any remaining marks and dirt. Also, avoid using abrasive pads to remove tougher dirt because they can damage the finish/sheen of your benchtops. Household cleaners and ordinary scouring pads can be used to remove any grey marks left by the blade.

Cleaning and Maintenance of Textured Finishes

Texture Finishes refer to finishes other than polishing finishes, such as honed finishes, leathered finishes. These finishes are more difficult to clean than our polished finish. Fingerprints, grease, wet spots, metalmarks, and other signs of daily life appear more prominently on these surfaces. The majority of these marks are easily removed with little effort and non-abrasive cleaning products like Soft Scrub Liquid Gel. These finishes are not suitable for high-traffic areas.

CAUTION

Avoid Using Chemicals and Solvents (Cleaners)

Prolonged exposure to harsh chemicals and solvents can permanently damage the surfaces. It is best to avoid exposing Linnstone surfaces to chemicals with PH levels higher than 5-8, such as grill cleaners, floor strippers, paint removers/furniture strippers, toilet bowl cleaners, products containing pumice, oil soaps, tarnish or silver removers, furniture cleaners, drain products, battery acid, dishwasher detergent, and so on. If your Linnstone surfaces are inadvertently exposed to potentially harmful products, immediately rinse with water to neutralise the effect.

Use abrasive or strong alkaline/acid cleaners, free radicals, oxidizers, or the like (whether high, neutral, or low PH). Various chemicals have the ability to corrode and/or erosively attack any structure, including Linnstone surfaces. Be mindful of these potential product damages.

Avoid Scratching and Hitting

Linnstone surfaces are more resistant to surface damage and wear than other stones. All stones, however, can be damaged by force, and no stone is chip-proof. Objects striking edges, especially near sinks or dishwashers, can cause chips. A minor knife slip will dull the knife but will not harm the Linnstone surfaces, but no stone surface is scratch-proof. Surface markings on mono stone designs are more visible than on multi-coloured surfaces. When working with sharp knives, always use a cutting board. When moving heavy objects, use caution and avoid dropping heavy kitchen tools, especially on the edges of sinks or dishwashers.

Caution: Heat

Linnstone surfaces are designed and manufactured to be heat resistant, but they are not heatproof. Linnstone surfaces, like any other composite material, can be damaged by sudden or prolonged exposure to high temperatures, resulting in cracks, particularly at the product's edges and cutouts. When placing hot objects on the surface, insulating pads must be used to prevent thermal shock, discolouration, or other damage. Avoid prolonged contact with very hot pots and keep Linnstone surfaces away from open flames. A hot pad or trivet is always recommended, especially when using cooking units such as electric frying pans, griddles, crock pots, or toaster ovens. Hot cookware should not be placed directly on the surface of Linnstone surfaces.

Avoid Direct Sunlight

Reduce direct sunlight exposure on Linnstone surfaces. Long-term direct sunlight exposure may discolour the surface finish. Linnstone surfaces are only suitable for interior use.

ATTENTION

Colour Uniformity and Consistency

Linnstone surfaces contain natural materials. Colour, pattern, size, shape, and shade variations inherent in natural materials are unique characteristics of these products. These have no bearing on the products' performance.

Many products contain colour blotches in order to enhance natural beauty. Samples are small select cuts from a slab that do not exhibit all of the design's characteristics and thus are not fully representative of what will be installed. Because of these variations, the product will not be replaced.

Support

Linnstone surfaces are not designed to provide structural support. Linnstone surfaces with a thickness of 2 or 3cm are only suitable for benchtops and must be supported. Linnstone surfaces with a thickness of less than 2cm are used for surface finishes such as walls, tub and shower surrounds, and fireplaces. Horizontal applications, such as a tub deck, require full support.

Installation

When walls and cabinets are properly prepared for installation, Linnstone surfaces installation is optimised. This includes, but is not limited to, structurally sound, straight, level, and square walls and cabinets, the absence of which may result in poor installation and seam fit, as well as inconsistent benchtop overhang and placement.

The installation of Linnstone surfaces does not include the qualification of any sink or stove cutouts (any cutouts), faucet hole locations, or cabinet sizes. Linnstone is not responsible for ensuring that sinks, stoves, and other cutout appliances, cabinets, and faucet hole locations fit well or at all. This is the owner's, general contractor's, or similar responsibility. Linnstone will create cutouts based on the model/template information provided. Linnstone does not guarantee the accuracy of the information provided.



The owner and/or other users are responsible for the proper care and maintenance of goods. The Care and Maintenance Guidelines can be found at www.linnstone.com.au.

Linnstone reserves the right to change the guidelines at any time. Following the most recent guidelines is highly recommended in order to keep your Linnstone surfaces in good condition for many years.

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